

RETURN OR EXCHANGE

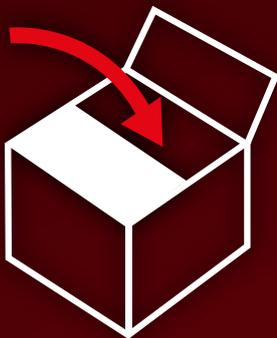


Return label and credit note

Complete the return slip in full and enclose it with the parcel or bring it to the store. This is the only way we can refund the amount to your means of payment after checking it in the main warehouse. There will be no exchange or payment/refund on site in the shop.

Do you need a different size or colour?

Please note this on the return note and we will be happy to exchange it if you return the goods directly to the main warehouse in Seftigen. Of course you can also buy your new item directly in one of the 7 stores.



You have 2 options to return or exchange the goods:

- A.** You return the goods in their original packaging and unused via parcel post (subject to a charge) to the main warehouse in Seftigen within 10 days.

Dispatch to:

Mototrend by Geri Handels AG
RETURNS B2C
Gewerbeweg 1
3662 Seftigen



- B.** You go to one of the 7 stores in your area and return the goods there, including the return slip.

Do you have any further questions or need help?

Call us on **033 359 33 50** or contact us by e-mail at **office@mototrend.ch**.



RETURN LABEL

Please fill out the return form completely, otherwise we will not be able to credit your return and refund the amount to the payment method used for the order. The goods must arrive unused and in their original packaging. Thank you very much!

FIRST NAME / NAME
E-MAIL
TELEPHONE
ORDER NUMBER
ORDER DATE

PRODUCTS

Article name / Article number	Quantity	Size	Reason for return no.

REASONS FOR RETURN

Delivery/order

- 11** Delivered too late
- 12** Wrong delivery
- 13** Wrong order
- 14** Several items/colours to choose from
- 15** Order several sizes to choose from

Quality

- 21** Stains
- 22** Article damaged
- 23** Material defects
- 24** Does not work
- 25** Other quality problems

Article does not fit

- 31** Article too narrow/small
- 32** Article too wide/large
- 33** Article too long
- 34** Article too short

Article not liked

- 41** Material does not please
- 42** Don't like the shape/cut
- 43** Colour Pattern does not like
- 43** Expected something better for the price
- 45** Item not as described/illustrated

Other reasons / remarks / exchange

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